Application/Control No. Applicant(s)/Patent Under Reexamination 09/608,682 HOOD, GEORGE ROBERT Notice of References Cited Art Unit Examiner Page 1 of 1 Andrew Joseph Rudy 3627 **U.S. PATENT DOCUMENTS Document Number** Date Classification Name Country Code-Number-Kind Code MM-YYYY US-US-В C US-US-D US-Ε US-F US-G US-Н USı US-US-K US-US-М FOREIGN PATENT DOCUMENTS **Document Number** Date Classification Name Country Country Code-Number-Kind Code MM-YYYY· N 0 Р Q R S **NON-PATENT DOCUMENTS** Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages) John R. Johnson, Raising Relationships, Bank Marketing, June 1999, pages 16-24. U

A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

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John R. Johnson, Raising Relationships, Bank Marketing, June 1999, pages 30-36, footnote 1.